

# City of Manchester Public Health Department

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**Mailing Address:**

195 McGregor Street  
Manchester, NH 03102

**Location:**

1528 Elm Street  
Manchester, NH 03101

**Phone:** (603) 624-6466**Fax:** (603) 628-6004**Email:** mfeliciano@cmc-nh.org**Director:** Frederick Rusczyk, MPH**HCH Coordinator:** Marianne S. Feliciano, BSN**UDS Number:** 010130

## Project Description

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The Mobile Community Health Team Project (MCHTP) is a network of health providers addressing health, psychosocial, and socioeconomic problems. Many people travel to Manchester, the largest city in New Hampshire, seeking employment, housing, and services. Individuals across the state access health care at MCHTP.

**Services**

MCHTP provides medical care and substance abuse counseling at New Horizons (the state's largest shelter), Families in Transition, substance abuse treatment facilities, runaway youth projects, and vocational training programs. Outreach is provided at the YWCA Safe Shelter. Psychiatric services are referred to Manchester Mental Health Center. Catholic Medical Center supports patient referrals for diagnostics, laboratory, and outpatient services, including dental and oral surgery. Dartmouth Hitchcock Clinic System provides specialty care.

**Linkages**

MCHTP is able to access a broad range of services through networks within the city as well as the entire state. Linkages include CHCs, VA medical centers, mental health care, substance abuse residential treatment, supportive housing, transportation, vocational rehabilitation, oral surgery, eye care, and other medical specialties. In addition, linkages to statewide outreach projects, substance abuse treatment facilities, and other health departments help to make MCHTP more accessible to persons who are homeless. The project is also a placement site for several colleges of nursing, including University of New Hampshire, St. Anselm's, Rivier College, Dartmouth Medical School, and the Dartmouth Family Practice Residency Program.

**Statistics**

Estimated homeless population: 1,700 Project users: 749

**Subcontractor(s):*****Mobile Community Health Team at Catholic Medical Center******Division of Community Services***

195 McGregor Street  
Manchester, NH 03102  
Contact: Marianne Feliciano  
Phone: (603) 663-8716  
Fax: (603) 668-8250  
Email: mfeliciano@cmc-nh.org

***Poisson Dental Facility at Catholic Medical Center***

100 McGregor Street  
Manchester, NH 03102  
Contact: Paul Mertzic  
Phone: (603) 663-6887  
Fax: (603) 663-6368  
Email: pmertzic@cmc-nh.org

***The Doctor's Office***

102 Bay Street  
Manchester, NH 03104  
Contact: W. Windler  
Phone: (603) 625-1724  
Fax: (603) 625-1230

# Families First Health and Support Center

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100 Campus Drive, Suite 12  
Portsmouth, NH 03801  
**Phone:** (603) 422-8208  
**Fax:** (603) 422-8219  
**Email:** htaft@communitycampus.org



**Director:** Helen Taft  
**HCH Coordinator:** Maureen Keating  
**Medical Director:** Jennifer Stebbing, DO

**UDS Number:** 014040

## Project Description

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Two mobile health teams travel within a 100 square mile area, visiting shelters, soup kitchens, camp grounds, and other isolated areas frequented by individuals who are homeless. The team consists of a project coordinator, nurse, nurse practitioner, alcohol/substance abuse counselor, care coordinator, and mental health counselor.

### Services

Services include primary medical care, medication, substance abuse counseling and referrals, laboratory and diagnostic testing, oral health treatment and referral, immunizations, medical/social care coordination, health education, eligibility screening, and tracking and follow-up through an electronic medical records system.

### Linkages

Community collaboration enables the mobile health team to make referrals to three health centers, hospitals, and mental health/substance abuse centers for follow-up and treatment. Collaborators include: networks of health and social service agencies (Alliance for Community Health and Stafford Network); shelters (Cross Roads House, My Friend's Place, the Rochester Overflow Shelter, a Safe Place, and New Generation); community health centers (Avis Goodwin CHC and Lamprey Health Care); hospitals (Exeter, Portsmouth Regional, Frisbie, and Wentworth-Douglass); mental health centers (Seacoast Mental Health/Behavioral Health and Developmental Services of Stafford Co.); a network of volunteer physicians and dentists, administered by SeaCare Health Services; HUD Continuum of Care (represented by the United Way of the Greater Seacoast and the City of Portsmouth); and outreach to unsheltered homeless (Rockingham Community Action).

### Statistics

Estimated homeless population: 1,200

## Subcontractor(s):

### *AIDS response - Seacoast*

One Junkins Avenue  
Portsmouth, NH 03801  
Contact: Wendy Noyes  
Phone: (603) 433-5377  
Fax: (603) 431-8520  
Email: wnoyes@aidsresponse.org

### *Child and Family Services*

99 Hanover Street  
Manchester, NH 03105  
Contact: George Samuels  
Phone: (603) 668-1920  
Fax: (603) 668-6260  
Email: samuelsg@cfsnh.org

### *HUB Family Resource Center (Healthy Universal Beginnings)*

61 Rutland Street  
Dover, NH 03820  
Contact: Mary Ellen Sheffield  
Phone: (603) 749-9754  
Fax: (603) 743-6986  
Email: msheffield@hubfamilies.org

### *Southeastern New Hampshire Services*

272 County Farm Road  
Dover, NH 03820  
Contact: Ray McGarty  
Phone: (603) 749-3981  
Fax: (603) 749-3983  
Email: senhs@aol.com