

Central City Concern

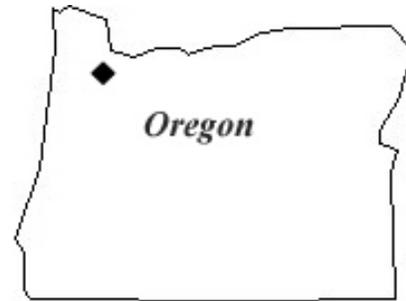
232 NW 6th Avenue

Portland, OR 97209

Phone: (503) 294-1681

Fax: (503) 294-4321

Email: edb@centralcityconcern.org



Director: Richard Harris

HCH Coordinator: Ed Blackburn

Medical Director: Wendy Callander, MD

UDS Number: 107660

Project Description

Central City Concern (CCC) was founded in 1979 to provide pathways to self-sufficiency through active intervention in poverty and homelessness. CCC service has developed to include a continuum of care, including health care, chemical dependency/mental health treatment, assertive case management, special needs housing, very low income housing, workforce development, and employment services.

Services

Central City Concern Health Services provides primary care that is integrated across several dimensions at the Portland Alternative Health Care Center (PAHC) and Old Town Clinic sites. Services include risk intervention, allopathic primary care, complementary care, mental health and chemical dependency treatment, case management, professional mentoring, outreach, pharmacy, health/nutrition education, and special needs housing support services. Dental care is provided through linkage with a volunteer service. CCC provides medically managed detoxification, primary care, and outreach services at the Hooper Center. Agreements with area hospitals for uninsured and managed care contracts for Oregon Health Plan clients provide access to specialty providers and hospital care. CCC also provides 1,188 units of 30% and below housing with more than 600 units of single and family alcohol and drug free community housing units (ADFC). CCC also provides job training, development, and placement services.

Linkages

Linkages include Outside Inn, Multnomah County Health Department, Native Rehabilitation Association, DePaul Treatment Centers, Tualatin Valley Treatment Center, Russell Street Dental, Comprehensive Options for Drug Abuse, and area hospitals.

Statistics

Estimated homeless population: 18,000

Human Services Commission of Lane County

125 East 8th Avenue

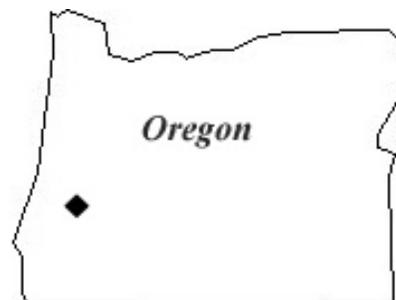
Eugene, OR 97401

Phone: (541) 682-3798

Fax: (541) 682-3760

Email: steve.manela@co.lane.or.us

Website: www.lanecounty.org/hsc



Director: Steve Manela, M.S., P.A.A.

HCH Coordinator: Katy Bloch

UDS Number: 107920

Project Description

The Human Services Commission of Lane County (HSC) operates Community Health Centers of Lane County (CHCLC), which is a free standing, multi-site program operating at three strategic locations. The model is designed to provide easily accessed care in a comfortable setting. Particular focus on health disparities and needs of Latinos and youth experiencing homelessness is provided through bicultural, bilingual staff and the use of youth friendly staff and locations. The Metro Clinic provides culturally appropriate, extensive, and coordinated primary and preventive health care. A continuum of support services integrating medical, mental and substance abuse services, outreach, crisis response and support services to runaway, homeless and at-risk youth is coordinated with the Safe & Sound Homeless Youth Project. The Springfield High School Health Center site provides primary health care for students and their families from schools in the Springfield area.

Services

CHCLC offers a community oriented model of primary care delivery. All ages have access to a full range of primary care services. Three sites offer services that are tailored to the individuals using that site. The core of the delivery model is a free standing, full service Community Health Center Metro Clinic. It offers integrated primary medical, dental, and behavioral health services, including preventive and acute primary care, family planning, gynecological care, perinatal and obstetric services, immunizations, well child examinations, health screenings, laboratory services, behavioral health services, medication management, preventive and restorative dentistry, and 24 hour call coverage. An emphasis is placed on affirmatively serving the growing Latino and farm worker populations residing in these neighborhoods. Services are offered in English and Spanish.

Linkages

CHCLC has received considerable support from many sectors of the community, including government, health professionals, hospitals, businesses, foundations, and other social service organizations. The Human Services Commission of Lane County is part of an integrated care network, connecting individuals in need to providers through collaborative care management carried out by a Community Services Coordinator who is located at the Metro Clinic. HSC has Linkages with the following organizations: Lane County Mental Health and Public Health Divisions, PeaceHealth Hospital, McKenzie Willamette Hospital, Lane County Individual Practitioners Association, Lane County Board of Commissioners, Oregon Community Health Information Network, Oregon Primary Care Association, Latino Medical Access Coalition, Lane County Medical Society, Lane County Dental Society, Oregon Medical Group, Oregon Medical Labs, Oregon Imaging, Volunteers in Medicine, White Bird Clinic, the cities of Eugene and Springfield, and Springfield and Eugene School Districts.

Statistics

Estimated homeless population: 4,101

Multnomah County Health Department

426 SW Stark, 5th Floor
Portland, OR 97204
Phone: (503) 988-3663 Ext. 2285
Fax: (503) 988-5180
Email: kim.h.tierney@co.multnomah.or.us



Director: Lillian Shirley
HCH Coordinator: Kim Harris Tierney
Medical Director: Patsy Kullberg

UDS Number: 101120

Project Description

Multnomah County Health Department (MCHD) serves persons who are homeless at two primary care clinics, two satellite clinics, nursing and mental health outreach, respite care, and contracts with sub recipients to expand medical, mental health, substance abuse, and detox services.

Services

Westside Health Center services include a primary care services, acute care, prenatal, family planning, addictions medicine, chronic illness management, TB and STD screening and treatment, immunizations, nutrition, dermatology, podiatry, and rheumatology. Behavioral health includes mental health, substance abuse, and case management services. Ancillary services onsite include lab, radiology, pharmacy, after hours triage, clinic, and physician back up. Satellite clinics provide primary care, acute care, family planning, STD/HIV/Hep C screening, prenatal services, and eligibility assistance. A respite program, La Clinica de Buena Salud, provides primary care, pediatrics, immunizations, prenatal/postpartum, and lead screening services to a largely Hispanic at-risk homeless population. MCHD makes referrals to nutrition counseling, WIC, mental health, and specialty and dental services.

Linkages

MCHD has linkages with hospitals, community mental health, substance abuse programs, family shelters, transitional schools, dining halls, adult shelters, agencies in the homeless youth continuum, transitional and continuum of care housing. MCHD participates in community advisory committees, including Homeless Youth Oversight Committee, Advisory Committee on Homeless Issues, and Special Needs Committee. Joint case management is provided through the Vulnerable and Homeless Outreach Network (mental health) and Homeless Alcohol and Drug Inebriates Network.

Statistics

Estimated homeless population: 19,863 Project users: 5,496

Subcontractor(s):

Concepts in Community Living (Taft Hotel)

2130 SW 5th, Suite 210
Portland, OR 97201
Contact: Michael DeShane
Phone: (503) 408-4081
Email: mdeshane@ccliving.com

Old Town Clinic

219 West Burnside
Portland, OR 97209
Contact: Paige Perry
Phone: (503) 241-3836
Fax: (503) 546-2390
Email: pperry@oldtownclinic.org

Hooper Center

20 NE Martin Luther King Boulevard
Portland, OR 97232
Contact: Susan Steiner
Phone: (503) 238-2067
Fax: (503) 238-2004

Portland Alternative Health Care

1201 SW Morrison
Portland, OR 97205
Contact: David Eisen
Phone: (503) 228-4533
Fax: (503) 228-4618

Native American Rehabilitation Association of the Northwest

15 North Morris

Portland, OR 97227

Phone: (503) 621-1069

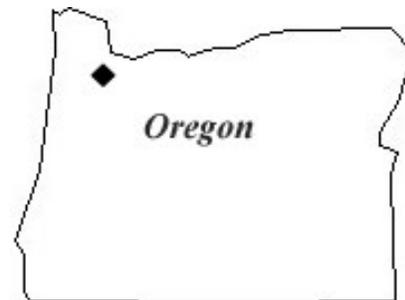
Fax: (503) 621-0200

Email: narajam@aol.com

Website: www.naranorthwest.org

1776 SW Madison

Portland, OR 97205



Director: Jacqueline A. Mercer, MA

HCH Coordinator: Pam Young, BSN

Medical Director: Vern Williams, MD

UDS Number: 107880

Project Description

The Native American Rehabilitation Association of the Northwest (NARA,NW) provides integrated health, mental health, substance abuse treatment, and social support services to Native American and Alaska Native People who are homeless and/or have low incomes. NARA has been providing services in the Portland area since 1970.

NARA, NW primarily serves people who live in Oregon and Southwest Washington. The NARA, NW community health center includes two primary care clinics, an outpatient treatment facility, a residential treatment facility, and a small pharmacy.

Services

NARA, NW provides health, mental health and substance abuse services in a culturally appropriate manner. These services are often coupled with social services and supports that enable access to services such as case management, transportation, and housing assistance. NARA, NW has more than 100 staff deployed across four sites and in the community.

Linkages

NARA, NW has linkages with area schools, the region's Departments of Health, other community health centers, substance abuse treatment providers, and homeless services providers. NARA, NW also has linkages to the region's tribes and other Urban Indian programs.

Statistics

Estimated homeless population: 18.000-24.000

Northwest Human Services

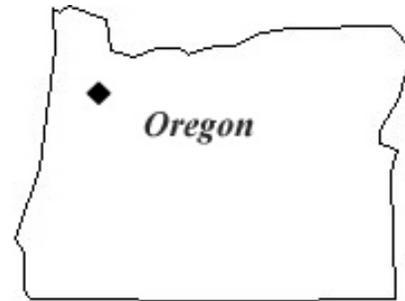
681 Center Street NE

Salem, OR 97301

Phone: (503) 588-5828

Fax: (503) 588-5852

Email: plogan@nwhumanservices.org



Director: Paul Logan

HCH Coordinator: Dixon Bledsoe

Medical Director: Lance Loberg, MD

UDS Number: 100760

Project Description

Northwest Human Services (NWHHS) serves individuals who are homeless in Salem through outreach services provided by its Homeless Outreach and Advocacy Project and by providing medical services at its West Salem Clinic, a community health center.

Services

The West Salem Clinic in Salem and the Total Health Community Clinic in Monmouth provide primary health care and mental health care using the services of a health care team comprising physicians, physician's assistants, nurses, counselors, and outreach workers. In addition to providing primary care, NWHHS serves as the entry point for social services for persons who are homeless. Additional components of the NWHHS program include the Homeless Outreach and Advocacy Project which coordinates outreach and comprehensive mental illness services, including dual diagnosis treatment, Homes Offering Shelters to Teens which assists runaway and homeless youth and their families, and the Crisis and Information Hotline which provides 24 hour information, referral, and crisis counseling services.

Linkages

Linkages are in place with other agencies to provide substance abuse treatment.

Statistics

Estimated homeless population: 1,326 Project users: 582

Outside In

1132 SW 13th Avenue
Portland, OR 97205
Phone: (503) 535-3800
Fax: (503) 535-3868
Email: info@outsidein.org



Director: Kathy Oliver, PhD
HCH Coordinator: John Duke, QMHP
Medical Director: Wayne Sells, MD, MPH

UDS Number: 106290

Project Description

Outside In works closely with community organizations to identify needs, coordinate services, and conduct extensive outreach to youth, families, and adults experiencing homelessness.

Services

Outside In provides primary care and health education to youth, adults, and others. Through partnerships with medical schools, Outside In provides allopathic, naturopathic, and Oriental medicine and acupuncture. The clinic contracts with providers for mental health and substance abuse services. Dental care is provided by volunteer dentists. A contract psychiatrist provides diagnosis, counseling, and psychiatric medications. Outside In's co-medical directors oversee medical residents and 4th year naturopathic students in providing medical services. The medical director has admitting privileges at the Oregon Health and Sciences University Hospital. Outside In does extensive outreach to youth, families, and adults who are homeless. Multnomah County provides free lab tests. Outside In Clinic has mutual referral relationships with other safety net clinics and a referral network of private medical specialists who see patients free of charge.

Linkages

Outside In has reciprocal referral relationships with Multnomah County's Downtown Clinic and Old Town Clinic, both of which serve low income and homeless adults. Outside In also refers to and from the Native American Rehabilitation Association which serves Native Americans of all ages.

Statistics

Estimated homeless population: 9,000 Project users: 1,223

Subcontractor(s):

National College of Naturopathic Medicine

049 SW Porter
Portland, OR 97201
Contact: William Keppler
Phone: (503) 255-7355
Fax: (503) 255-1308

Northwest Medical Team Dental Van

P.O. Box 10
Portland, OR 97207
Contact: Georgene Burnett
Phone: (503) 624-1000
Fax: (503) 624-1001

Oregon Health Services University

3930 Macadam Avenue, MC-104
Portland, OR 97239
Contact: Debbie Goss
Phone: (503) 494-5075
Fax: (503) 494-6937

White Bird Homeless Health Care

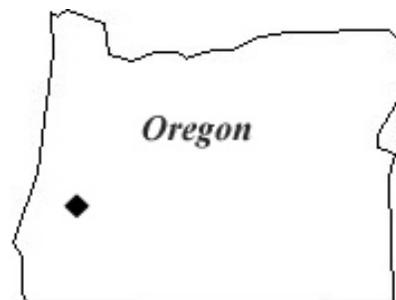
341 East 12th Avenue

Eugene, OR 97401

Phone: (541) 342-8255

Fax: (541) 342-7987

Email: info@whitebirdclinic.org



Director: Robert Dritz

Medical Director: James Newhall, MD

UDS Number: 100700

Project Description

White Bird Homeless Health Care project serves people who are homeless in the Eugene-Springfield metro area.

Services

The White Bird model interprets health care in a broad sense, including medical and dental care, substance abuse treatment, mental health services, and adjunct services such as case management, referral, outreach, and transportation. White Bird provides primary medical and dental services, including immediate, ongoing, and preventive care at a joint facility centrally located in Eugene. Basic laboratory work and medication are provided. Access to specialists, diagnostic services, and hospital admissions are arranged. Staff includes physicians, dentists, dental assistants, a psychologist, a hygienist, nurses, counselors, EMTs, acupuncturists, and mental health, crisis, and substance abuse workers.

White Bird provides 24 hour crisis counseling as well as screening, evaluation, and referral for mental health and substance abuse services. The project's CAHOOTS street intervention team is a part of the public safety system. Short term counseling, group therapy, and support groups are also offered. Detoxification is provided. Project enhancements include a vision clinic providing free eye exams and eyeglasses, a full dental program, an eligibility assistance worker, a chronic medication fund, and community shared case management. Over 60 doctors, 50 dentists, 20 optometrists, and 30 hygienists volunteer.

Linkages

Ties exist with the entire human service network, including government, nonprofit, church, and private entities. Health system linkages include hospitals, the Health Department, specialists, labs, diagnostic services, and professional societies (medical, dental, optometric, and hygienist). The project works cooperatively with local shelters, detox, public safety, and a local psychiatric hospital. White Bird is a member of Lane County's mental health, substance abuse, medical, and information/referral systems. Coordination is arranged through the Community Mental Health Consortium, Lane County Substance Abuse Coordinating Group, Eugene's Community Response Team, and White Bird's IM-PACT Network (Interagency Management-Planned Approaches to Community Treatment). White Bird is also a member of the City of Eugene's Public Safety/911 system through CAHOOTS, its mobile intervention team.

Statistics

Estimated homeless population: 4,500 Project users: 1,411

Subcontractor(s):

Willamette Family Treatment

605 West 4th Avenue

Eugene, OR 97402

Contact: Bob Richards

Phone: (541) 343-6512

Fax: (541) 302-1717