



# **Uniform Data System (UDS) Office Hours**

#### February 7, 2024, 2:00–3:00 p.m. ET

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Vision: Healthy Communities, Healthy People





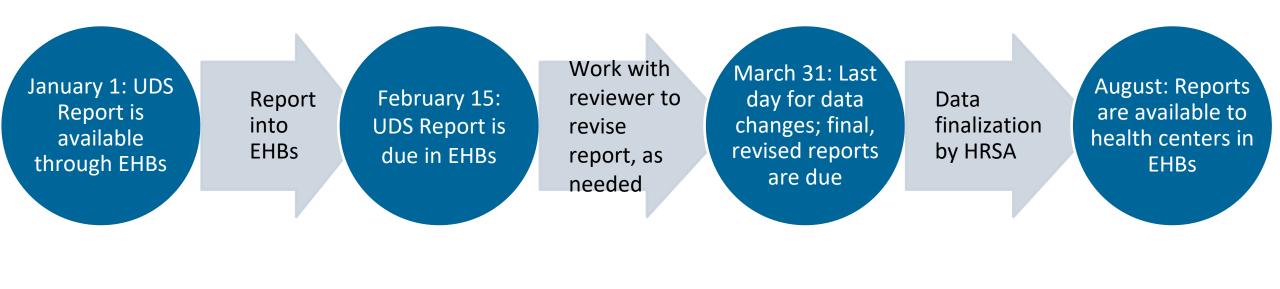
- Discuss common questions submitted during registration broken into the following topics:
  - Administrative and resources
  - Demographics
  - Services
  - Clinical
  - Financial
  - Forms
- Next steps







## **Reporting Timeline**



PRE available (Oct.-Dec.)

UDS support available (all year)



# **Beginner Resources**

- UDS Training and Technical Assistance Microsite
  - Central, user-friendly hub for health centers to access training and technical assistance resources to assist with UDS reporting
- There are resources for all the various tables under the "Content" heading on the landing page:
  - <u>Patient Characteristics</u> (ZIP code, Table 3A, Table 3B, Table 4)
  - <u>Staffing and Utilization (Table 5)</u>
  - <u>Clinical Care (Table 6A, Table 6B, Table 7)</u>
  - <u>Financials</u> (Table 8A, Table 9D, Table 9E)
  - <u>Appendices</u> (Health IT Form, Other Data Elements Form, Workforce Form)







## **General Resources**

- 2023 UDS Manual
  - Key resource outlining tables, forms, reporting instructions, submission instructions, and FAQs
- UDS content support
  - Support line: 866-837-4357
  - udshelp330@bphcdata.net
- EHBs support
  - EHBs system issues: 877-464-4772, Option 1
  - EHBs account access and roles: 877-464-4772, Option 3
- UDS+
  - <u>BPHC Contact Form</u>  $\rightarrow$  UDS Modernization





# **Gearing up for UDS Submission**

## Questions around navigating EHBs, Data Audit Report, & more





# **Questions on the Data Audit Report (DAR)**

#### 1. How do I address edits in the Data Audit Report (DAR)?

 If data needs to be updated, select "Fix Table" next to the corresponding edit to be brought to the related table. After updating, save the table before re-running the DAR.

|   |  | Date of Last Report R | efreshed: 01/31/2 | 024 5:36 PM | EST Run Data Audit Rep |
|---|--|-----------------------|-------------------|-------------|------------------------|
| 4 | Edit                                     | \$                    | Status            | ¢           | Action                 |
| • |  |                       | All               | ~           |                        |
| Î | Edit 3851: Inter-year change in patients |                       | Explained         |             | Fix Table 4 👻          |

ubstantially

 If data needs to be explained, select the arrow next to "Fix Table" and select "Add/Edit Explanation."

| Edit                                     | Status    | Action   |
|--|-----------|--|
|  | All       | •  |
| Edit 3851: Inter-year change in patients | Explained | Fix Table 4 🕞                                    |
| stantially                               |           | Action<br>Fix Table 4<br>Add/Edit<br>Explanation |
|  |           |  |



# **Questions on the Data Audit Report (DAR)**

#### 2. Can I view or update explanations I entered for edits on the DAR?

 Click the dropdown under "Status" and select "Explained" to view edits that you already entered explanations for

|  | Date of Last Report Re | efreshed: 01/31/2024 5:36 PI | IEST Run Data Audit Report |
|--|------------------------|------------------------------|----------------------------|
| Edit                                     | \$<br>*                | Status ÷                     | Action                     |
|  |                        | All                          |                            |
| Edit 3851: Inter-year change in patients |                        | All<br>Pending<br>Explained  | Fix Table 4 👻              |

- Select "Pending" to view edits that have not yet been addressed.
- Select "All" to view all edits on the DAR, including those that have been addressed and those that have not.





## **Questions on the Offline Excel**

#### 3. How do I upload the offline Excel?

• Navigate to the "UDS Upload/Download" section in your UDS Report within the EHBs.

| Performance Reports 🔹                     | Download Template |                            |                |                     |
|---|-------------------|----------------------------|----------------|---------------------|
| UDS Upload/Download                       |                   |                            |                |                     |
| Download File                             | Select Format     | Offline Excel ()           | Offline HTML 🚯 | 📥 Download          |
| Upload File                               |                   |                            |                |                     |
| Clear Data                                | Excel Template    |                            |                |                     |
| UDS Report Details                        |                   |                            |                |                     |
| Status Overview                           | Select Data Level | Excel with Data            | Blank Excel    |                     |
| <ul> <li>Contact Information</li> </ul>   |                   |                            |                |                     |
| <ul> <li>Table Patients by ZIP</li> </ul> | Select Table      | All                        | Table 5        | Table 9D            |
| Code                                      |                   | Table Patients by ZIP Code | Table 6A       | Table 9E            |
| <ul> <li>Table 3A</li> </ul>              |                   | Table 3A                   | ✓Table 6B      | Table HIT           |
| • Tuble on                                |                   | Table 3B                   | ✓Table 7       | Other Data Elements |
| ✓ Table 3B                                |                   | ✓Table 4                   | Table 8A       | Workforce           |





# Tips for Using the Offline Excel

- Note that uploading a new Excel file will overwrite any data currently filled in the EHBs.
- Be careful not to alter the Excel file structure (e.g., adding or deleting rows/columns).
- Cells with black borders are those that correspond to fillable fields in the EHBs. Any cells without black borders should **not** be filled in.
- Non-numeric information (like specify fields or form responses) cannot be added to the offline Excel and must be updated directly in the EHBs.
- Remember to review all tables within the EHBs after uploading the offline Excel file, in order to confirm that all values populated correctly.
  - If you are experiencing issues with data not being read correctly after upload, confirm that:
    - There are no extra blank spaces or symbols entered into the cells. Blank spaces may be present if data has been copied and pasted into the file.
    - All numbers are being correctly recognized as numeric values in Excel, rather than as text characters.





# **Other Questions for UDS Submission and EHBs**

- 1. Is there a crosswalk for the tables that need to be reconciled prior to submission?
- 2. How do I update our health center's UDS contact in the EHBs?





# **Patient Demographic Tables**

## ZIP Code, 3A, 3B, and 4

| Table  | Description  | 2023 Updates                                |
|--|--|---|
| ZIP Code   | Patients by ZIP Code and<br>Insurance  | None  |
| <b>3A</b> Patients by Age and by Sex<br>Assigned at Birth  |  | None  |
| 3B   | Patients by Race, Ethnicity,<br>Language, Sexual Orientation,<br>and Gender Identity | Race and ethnicity sub-<br>group categories |
| <b>4</b><br>Patients by Income,<br>Insurance, Managed Care<br>Enrollment, and Special<br>Population Status |  | None  |







# Related Questions for ZIP Code Table and Tables 3A, 3B, and 4

- 1. If a patient selects 'Hispanic' ethnicity but we don't know the granularity of ethnicity, how do we report this?
- 2. If a patient came in and listed their race as 'Asian' but left their ethnicity blank, how can I report on their race and ethnicity without having information on race subcategory?
- 3. How do we report patients who have multiple medical insurances?





## **Services**

#### **Table 5 and Selected Service Detail Addendum**



| Table    | Description  | 2023 Updates  |
|----------|--|---|
| 5        | Staffing, Visits, and<br>Patients by Service<br>Category | New lines 23a – 23d for<br>pharmacy personnel:<br>• Pharmacists<br>• Clinical Pharmacists<br>• Pharmacist Technicians<br>• Other Pharmacy Personnel |
| Addendum | Integrated<br>Behavioral Health<br>Services              | None  |





# **Related Questions for Table 5 and Addendum**

- 1. If we have an urgent care department where we see patients from the community (not health center patients), do we have to count them?
- 2. Where do we report psychiatric NPs on Table 5?
- 3. Can you further clarify how to report the Table 5 Selected Service Detail Addendum? Should the activity reported here be included on the main part of Table 5 too, or only on the addendum?

| Line  | Personnel by Major Service Category:<br>Mental Health Service Detail | Personnel (a1) | Clinic Visits (b) | Virtual Visits<br>(b2) | Patients (c) |
|-------|--|----------------|-------------------|------------------------|--------------|
| 20a01 | Physicians (other than Psychiatrists)                                |                |                   |                        |              |
| 20a02 | Nurse Practitioners  |                |                   |                        |              |
| 20a03 | Physician Assistants   |                |                   |                        |              |
| 20a04 | Certified Nurse Midwives   |                |                   |                        |              |
| Line  | Personnel by Major Service Category:                                 | Daugannal (a1) | Clinic Visits (b) | Virtual Visits         | Detionts (a) |
| Line  | Substance Use Disorder Detail  | Personnel (a1) | Chille Visits (D) | (b2)                   | Patients (c) |
| 21a   | Physicians (other than Psychiatrists)                                |                |                   |                        |              |
| 21b   | Nurse Practitioners (Medical)  |                |                   |                        |              |
| 21c   | Physician Assistants   |                |                   |                        |              |
| 21d   | Certified Nurse Midwives   |                |                   |                        |              |
| 21e   | Psychiatrists  |                |                   |                        |              |
| 21f   | Licensed Clinical Psychologists                                      |                |                   |                        |              |
| 21g   | Licensed Clinical Social Workers                                     |                |                   |                        |              |
| 21h   | Other Licensed Mental Health Providers                               |                |                   |                        |              |



## Clinical Services and Quality of Care Indicators Tables 6A, 6B, and 7

|          | Table             | Description                        | 2023 Updates   |
|----------|-------------------|------------------------------------|--|
|          | 6A                | Selected Diagnoses<br>and Services | Addition of Value Sets<br><b>New Line:</b> Line 26e,<br>Childhood development<br>screenings and evaluations                            |
| 6B       |                   | Quality of Care<br>Measures        | Updated to align with eCQMs<br>Patients with eligible visits as<br>defined by the measure<br>steward considered for the<br>denominator |
| LIMAN SE | <sup>VICE 1</sup> | Health Outcomes<br>and Disparities | Updated race and ethnicity categories  |





# **Related Questions for Tables 6A, 6B, and 7**

- 1. How are childhood immunizations that happen at multiple places accounted for?
- 2. Can we report compliance using a sample of random charts (70 charts) for the clinical quality measures on 6B and 7?
- 3. We had two EHRs during the year (transitioned to a new one mid year). What guidance do you suggest for completing the UDS?
- 4. Why would there be differences in the smoking and tobacco use cessation counseling counts reported on Table 6A, Line 26c, and Table 6B, Line 14a?
- 5. Table 6A, Line 26e: Childhood Development Screenings and Evaluations instructs us to use certain codes. Some of these codes can be associated with a broader range of patients than just pediatric patients, should we be applying an age criteria to limit the patients we report for this measure to only pediatric patients?



# **Operational and Financial Tables**

#### Tables 8A, 9D, and 9E

|  | Table | Description                   | 2023 Updates   |
|--|-------|-------------------------------|--|
|  |       | Financial<br>Costs            | None   |
|  | 9D    | Patient<br>Service<br>Revenue | None   |
|  | 9E    | Other<br>Revenue              | Line 1p: Expanding COVID-<br>19 Vaccination (ECV)      |
|  |       |                               | Line 1p2: Other COVID-19-<br>Related Funding from BPHC |

# **Related Questions for Tables 8A, 9D, and 9E**

- What is the approach we should take for allocating overhead on Table 8A?
- 2. What should be reported on Table 9D when we use a 340B contract pharmacy?
- 3. Where do we report Bridge Access Program funding?





# **Other Forms in the UDS**

| Form  | 2023 Updates   |
|---|--|
| <b>Appendix D</b> : Health<br>Information Technology<br>(HIT) Capabilities Form | None   |
| <b>Appendix E</b> : Other Data<br>Elements Form                                 | Medication Assisted<br>Treatment (MAT) now<br>referred to as Medications for<br>Opioid Use Disorder (MOUD) |
| <b>Appendix F</b> : Workforce<br>Form   | None   |







# **Related Questions for the Other Forms**

- 1. Can you further clarify what is considered a "standardized screener" for the social risk factor screening question on the Health IT Form?
- 2. Is MOUD reporting limited to just buprenorphine like MAT was?
- 3. On the Workforce Form, can we count a physician on multiple lines if they received post-graduate training in multiple specialties?

|                               | a. Pre-Graduate/Certificate | b. Post-Graduate Training |
|-------------------------------|-----------------------------|---------------------------|
| Medical                       |                             |                           |
| 1. Physicians                 |                             |                           |
| a. Family Physicians          |                             |                           |
| b. General Practitioners      |                             |                           |
| c. Internists                 |                             |                           |
| d. Obstetrician/Gynecologists |                             |                           |
| e. Pediatricians              |                             |                           |
| f. Other Specialty Physicians |                             |                           |



## More Q&A





# **Thank You!**

#### Bureau of Primary Health Care (BPHC)

Health Resources and Services Administration (HRSA)



udshelp330@bphcdata.net or Health Center Program Support



1-866-837-4357

bphc.hrsa.gov



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