



2020 Community Health Quality Recognition (CHQR) Badges

September 16, 2021

Bureau of Primary Health Care (BPHC)
Health Resources and Services Administration (HRSA)

Vision: Healthy Communities, Healthy People



Session Overview

AGENDA

- Purpose of the Community Health Quality Recognition (CHQR) Badges
- Overview of CHQR criteria and badges
- Accessing CHQR Certificates and Badges



Overview of Health Center Program Goals and CHQR Badges

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Health Center Program Fast Facts

Health centers serve
1 in 11
PEOPLE
nationwide



Nearly
1,400
HEALTH CENTERS
with
13,500+
SERVICE SITES



Nearly
29 MILLION
PEOPLE
served in 2020



[FindAHealthCenter.hrsa.gov](https://www.findahealthcenter.hrsa.gov)



Health Centers and COVID-19 Response

Health centers are on the front lines, delivering critical services:

- COVID-19 testing and vaccinations
- Monitoring and managing COVID-19 symptoms to alleviate burden on emergency rooms and hospitals.
- Coordinating with local and state health departments to support a unified, comprehensive public health response.
- Providing ongoing essential primary care services to patients with primary care and mental health care needs, including continuing essential services to manage conditions that put patients at increased risk for COVID-19 complications.



Introducing the CHQR Badges

- Quality Improvement Awards (QIAs) have transitioned to **Community Health Quality Recognition (CHQR) Badges**
- Recognize Health Center Program awardees and look-alikes that have made notable achievements in improving:
 - Access
 - Quality
 - Health equity
 - Health information technology
 - COVID-19 response (testing, vaccinations, and data reporting)
- CHQRs are not associated with supplemental funding



Review of the 2020 CHQR Badges

Ben Picillo, MPH

Data and Evaluation Division

Office of Quality Improvement



2020 CHQR Eligibility and Badge Criteria

NEW: All health centers and look-alikes are eligible for CHQRs

Entry Eligibility Criteria:

- Used an electronic health record (EHR) system to report on all clinical quality measures (CQMs) reported into UDS *and* on the universe of patients served by the health center
- Submitted a complete and on-time 2020 Uniform Data System (UDS) report
- No progressive action conditions applied
- Active grant (H80 awardees only)



CHQR Categories and Badges

Quality



COVID-19 Data Reporting



Health Information Technology



Access



COVID-19 Testing



Patient-Centered Medical Home



Health Equity



COVID-19 Vaccinations



2020 CHQR Badges Summary

Category	Number of Health Center Awardees	Number of Look-Alikes	Total
Health Center Quality Leaders	387	Not eligible	387
National Quality Leaders	17	0	17
Access Enhancers	126	11	137
Health Disparities Reducers	91	7	98
Advancing Health Information Technology for Quality	848	35	883
Patient-Centered Medical Home	1,057	Not eligible	1,057
COVID-19 Data Reporting	405	8	413
COVID-19 Testing	290	16	306
COVID-19 Vaccinations	162	8	170



Badge Subcategory: Health Center Quality Leaders

Gold, Silver, Bronze Criteria

Based on Adjusted Quartile Rankings of the top 30% of health centers:

Quartile rankings account for differences that influence clinical performance such as percent of patients that are uninsured, minority, special populations, and EHR status.

Look-alikes are not eligible as they are not included in Adjusted Quartile Rankings

See the [Health Center Adjusted Quartile Ranking Frequently Asked Question](#) for more information.

Gold: Top 10% of Health Centers



Silver: Second 10% of Health Centers



Bronze: Third 10% of Health Centers



Badge Subcategory: National Quality Leaders

Behavioral Health Criteria

Awarded to the top health centers meeting or exceeding national benchmarks



- Depression screening and follow-up $\geq 64.21\%$
and
- Depression remission at 12 months $\geq 13.69\%$
and
- Proportion of patients receiving Screening, Brief Intervention, and Referral to Treatment (SBIRT) $\geq 5\%$
and
- Medication-Assisted Treatment (MAT) patients $\geq 10\%$ increase from 2019

Badge Subcategory: National Quality Leaders

Diabetes Health Criteria

Awarded to the top health centers meeting or exceeding national benchmarks



- Uncontrolled diabetes (HbA1c > 9%) \leq 11.6%
and
- Body Mass Index (BMI) screening and follow-up plan (for adults) \geq 65.72%
and
- Weight assessment and counseling for nutrition and physical activity for children and adolescents \geq 65.13%

Badge Subcategory: National Quality Leaders

Heart Health Criteria

Awarded to the top health centers meeting or exceeding national benchmarks



- Tobacco use screening and cessation intervention $\geq 80\%$
and
- Hypertension control $\geq 80\%$
and
- Ischemic vascular disease (IVD):
Use of aspirin or another antiplatelet $\geq 80\%$
and
- Statin therapy $\geq 80\%$

Badge Category: Access Enhancers

Criteria

Increased access to comprehensive primary health care services:

- Must qualify for one Quality badge
- Made at least 5% increase in total patients served from 2019 to 2020
- Demonstrated a 5% patient increase in at least one of the comprehensive service categories:
 - Mental Health
 - Substance Use Disorder
 - Vision
 - Dental
 - Enabling Services

Proportion of health centers receiving badge:

9% of health center awardees

13% of look-alikes



Badge Category: Health Disparities Reducers

Criteria

Entry Criteria

- Eligible for an Access Enhancer badge
- Served at least 30 patients in each race/ethnicity group

Demonstrated improvement in clinical outcomes across racial/ethnic groups:

- Meets or exceeds HP2030 (diabetes and hypertension) or HP2020 (low birth weight) for at least one racial/ethnic group
or
- Demonstrate at least 10% improvement in at least one CQM for at least one racial/ethnic group between 2019 and 2020

Proportion of health centers receiving badge:

7% of health center awardees

8% of look-alikes



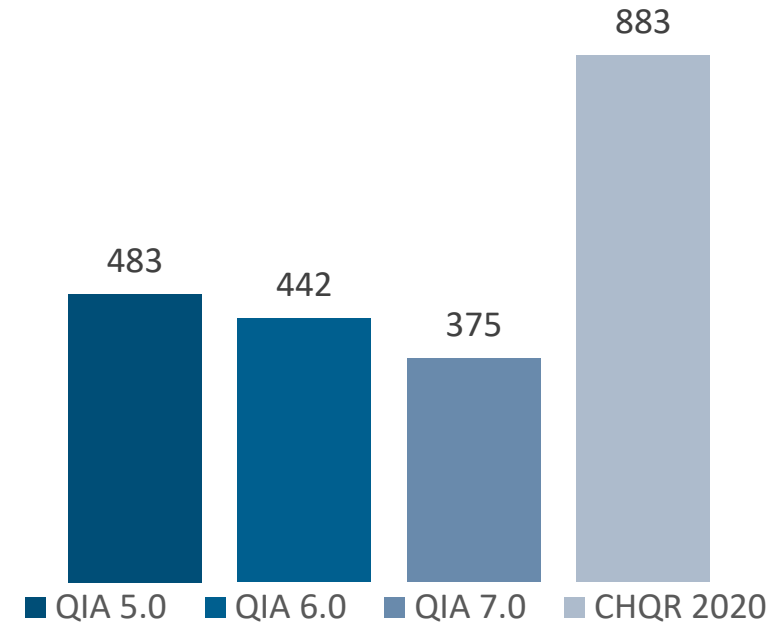
Badge Category: Advancing HIT for Quality

Criteria

Provided the following services:

- Electronically exchange clinical information with key providers and health care settings
and
- Engage patients through health IT
and
- Telehealth services
and
- Social risk factor screening

64% of health center awardees and 40% of look-alikes received an Advancing HIT for Quality badge



Note: Advancing HIT for Quality badge was first awarded in QIA 5.0



Badge Category: COVID-19

Criteria

COVID-19 Data Reporter

- Responded to $\geq 90\%$ of Health Center COVID Surveys between April 10, 2020 (or active project start date) and July 2, 2021



COVID-19 Testing

- Conducted enough COVID-19 diagnostic tests to cover $\geq 50\%$ of UDS 2020 patient population by July 2, 2021
- Responded to at least $\geq 50\%$ of Health Center COVID Surveys*



COVID-19 Vaccinations

- Initiated *or* completed enough COVID-19 vaccinations to cover $\geq 70\%$ of UDS 2020 patient population by July 2, 2021
- Responded to at least $\geq 50\%$ of Health Center COVID Surveys*

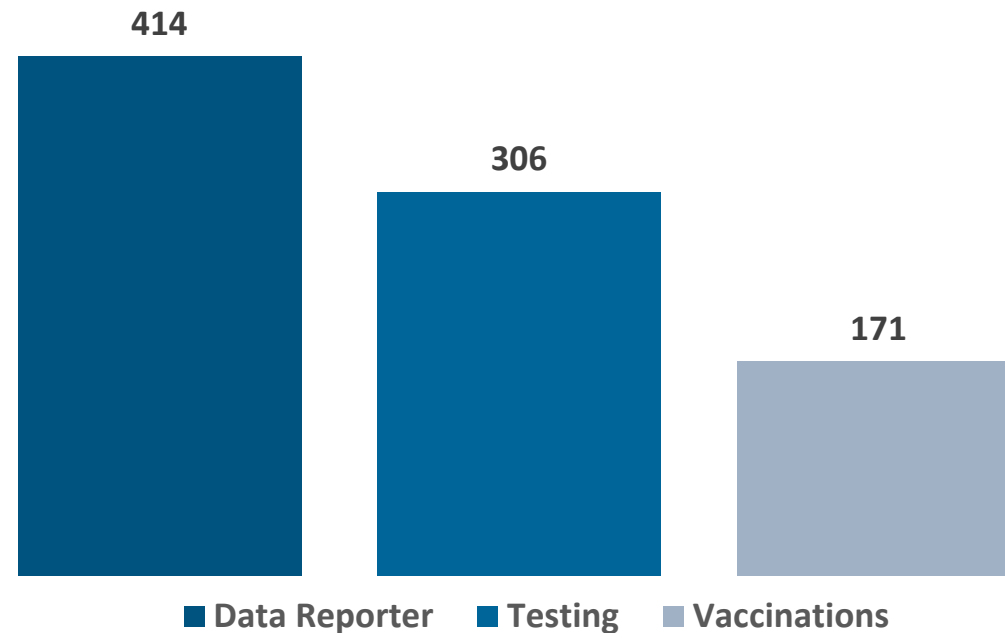


* Response rate to Health Center COVID Survey assessed between April 10, 2020 (or project start date) and July 2, 2021

Badge Category: COVID-19

- **Data Reporter** - 30% of health center awardees and 9% of look-alikes
- **Testing** - 21% of health center awardees and 18% of look-alikes
- **Vaccinations** - 12% of health center awardees and 9% of look-alikes

Number of health centers (awardees and look-alikes)



Includes both H80 and look-alikes

Patient Centered Medical Home (PCMH)

Amelia Khalil

Quality Division

Office of Quality Improvement



Health Centers and PCMH

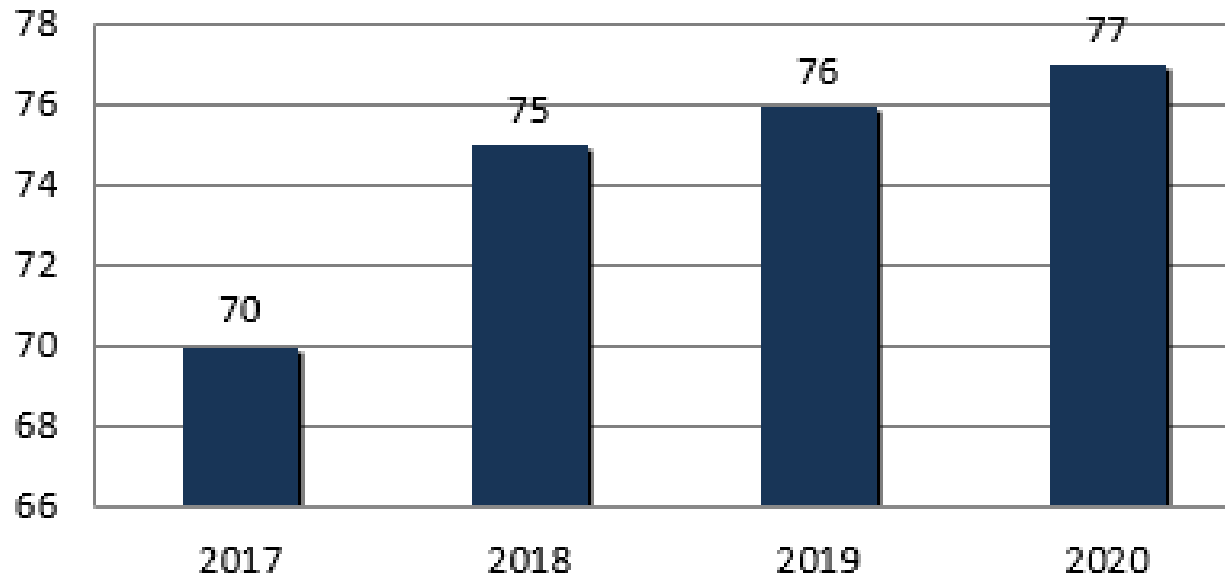
- Health Centers (HCs) provide comprehensive primary care services and many have multidisciplinary providers and staff to address the needs of their frequently low-income and uninsured patients.
- Patient-Centered Medical Home (PCMH) recognition is expected to improve patient outcomes.
- HRSA has promoted PCMH recognition under the Health Center Program through:
 - Funding
 - Technical assistance



PCMH and Health Equity



↑ #PCMH Health Centers from 38% in 2013 to 77% in 2020



Source: HRSA Accreditation and Patient-Centered Medical Home Report, 2013-2019



Investments and promotion of the PCMH model of care contribute to improvements in health equity and cultural competent care delivery in health centers

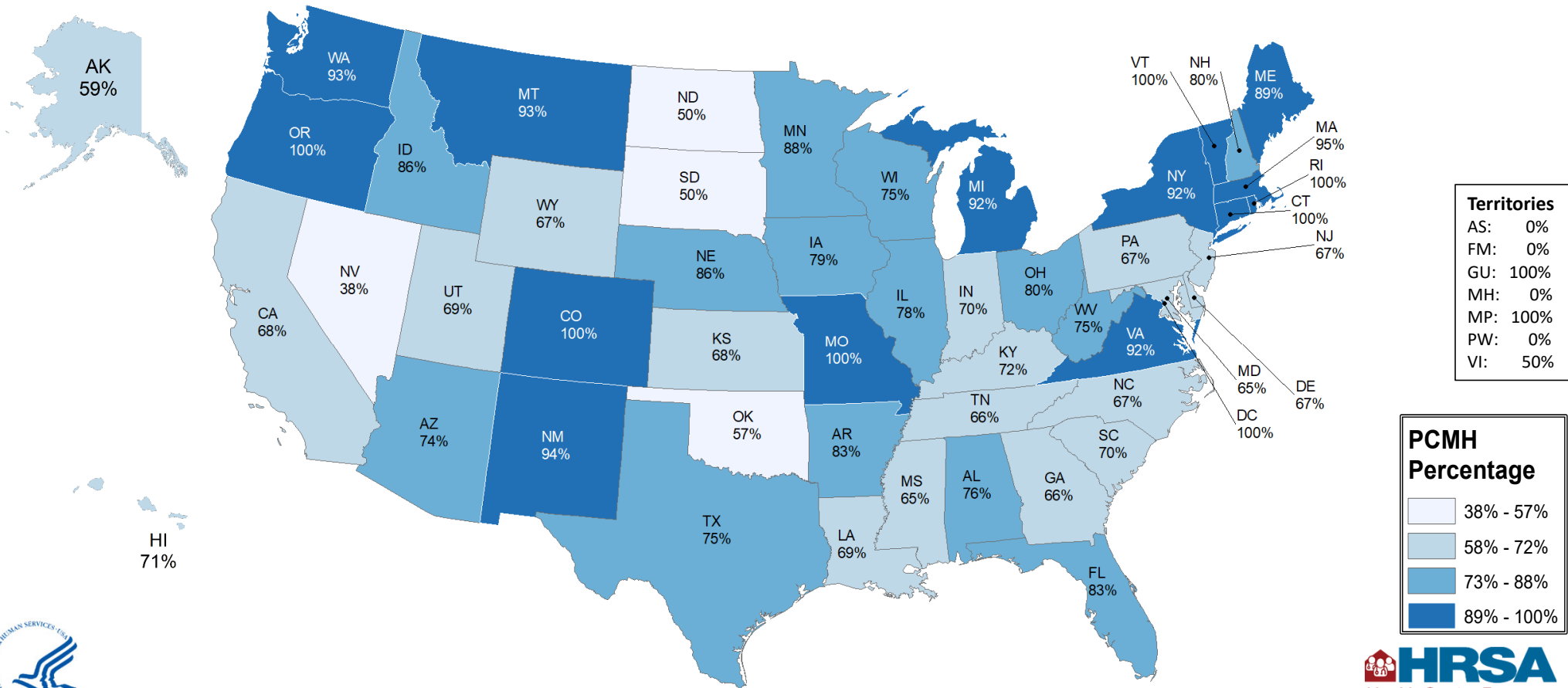


Source: Saha, Beach, & Cooper (2008). Patient centeredness, cultural competence and healthcare quality. Bodenheimer & Sinsky (2008). From Triple to Quadruple Aim: Care of the Patient Requires Care of the Provider.



National Patient-Centered Medical Home (PCMH) Recognition in Health Centers

77% (1056/1,376) of health centers have recognition as of July 1st, 2021



Congratulations to all 2020 CHQR Badge Recipients!



How to Access Badge Recipient Information

1. Go to: [Health Center UDS Data Pages](#)
2. Select Health Center Program Type and State/Territory
3. Select health center
4. View health center profile page

National Health Center Program Uniform Data System (UDS) Awardee Data

Explore national Health Center Program awardee aggregated data on patient characteristics, services provided, clinical processes and health outcomes, patients' use of services, staffing, costs, and revenues by viewing expanded summaries of UDS tables and a summary of key UDS data measures over the last five years. Also see [national Health Center Program look-alike UDS data](#).

Total Number of Reporting Program Awardees: 1,375
Reporting Period: 2020

Total Patients Served: 28,590,897
Reporting Source: Uniform Data System (UDS) Report

Community Health Center Quality Recognition (CHQR) Badges

The CHQR badges recognize Health Center Program awardees and LALs that have made notable quality improvement achievements in the areas of access, quality, health equity, and health information technology for the most recent UDS reporting period. Additionally, COVID-19 badges were introduced to recognize health centers' contributions to the public health emergency response in the areas of data collection, testing, and vaccinations. Learn more.

ECHO COMMUNITY HEALTH CARE, Evansville, Indiana
3-year project period; end date 12/31/2022 [Service Area Map](#) Total Patients Served: 13,060

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Note that percentages represent the number of health center awardees and look-alikes that met the criteria for each CHQR badge from a denominator of health centers that reported UDS data.

Age and Race/Ethnicity	2016	2017	2018	2019	2020
Total Patients	14,882	14,876	14,716	14,999	13,060
Age (% of total patients)					
% Children (< 18 years)	34.48 %	33.75 %	31.89 %	31.80 %	30.89 %
Children (< 18 years)	5,129	5,021	4,665	4,740	4,054
% Adults (18 - 64 years)	60.41 %	60.66 %	62.15 %	61.54 %	60.95 %



View at <https://data.hrsa.gov/tools/data-reporting/program-data>



How to Access Certificates and Badges

- National Quality Leaders and Health Center Quality Leaders can expect to receive CHQR certificates via email in **September**.
- Contact [Health Center Program Support](#) to request high-resolution CHQR badges that were awarded to your health center at:
[A photograph of a corkboard with the word "EXCELLENT" spelled out using colorful paper scraps. Each letter is on a separate piece of paper, pinned to the corkboard with a colorful pushpin. The letters are: E \(green\), X \(white\), C \(blue\), E \(orange\), L \(yellow\), L \(pink\), E \(light blue\), N \(red\), T \(teal\).](https://bphccommunications.secure.force.com/ContactBPHC/BPHC>Contact Form</div><div data-bbox=)

Resources

- **CHQR Overview and FAQs:** Learn more about the CHQR initiative
 - <https://bphc.hrsa.gov/qualityimprovement/community-health-quality-recognition/overview>
- **UDS Resources:** Access to UDS Manuals and other resources that support complete, accurate, and timely submission of an annual UDS reports
 - <https://bphc.hrsa.gov/datareporting/reporting/>
- **Health Center UDS Data:** View 2020 UDS and CHQR badge recipient data
 - <https://data.hrsa.gov/tools/data-reporting>
- **BPHC Contact Form:** Submit questions about the Health Center Program
 - <https://bphccommunications.secure.force.com/ContactBPHC/BPHC>Contact Form>



Questions?



Thank You!

Data and Evaluation Division, Office of Quality Improvement

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